

## WARRANTY COVERAGE AT A GLANCE

DESCRIPTION	1 Yr/ 12,000	2 Yr/ 24,000	3 Yr/ 36,000	3 Yr/ 50,000	3 Yr/ Unlmtd	5 Yr/ 50,000	5 Yr/ 100,000	7 Yr/ 70,000	7 Yr/ 100,000	8 Yr/ 80,000	Lifetime
Basic Limited Warranty Coverage											
<b>Special Extended Warranty Coverage</b>											
Powertrain Limited Warranty (\$100 Deductible)											
Anti-Corrosion Perforation Limited Warranty: All Panels											
Outer Panels											
Federal Emission Warranty - Light Duty Truck											
Federal Emission Warranty - Specified Components - Light Duty Truck											
California Emission Warranty - Light Duty Truck											
California Emission Warranty - Specified Components											
Cummins Diesel Engine Components Limited Warranty (Including California Medium Duty Diesel Emissions) (\$100 Deductible after 5 Years)											
Federal Emission Warranty - Heavy Duty Truck											
Noise Emission Warranty - Heavy Duty											

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## 1. Your Legal Rights Under These Limited Warranties

The warranties contained in this booklet are the only express warranties that DaimlerChrysler Motors Company LLC ("DaimlerChrysler") makes for your truck. **These warranties give you specific legal rights. You may also have other rights that vary from state to state.** For example, you may have some implied warranties, depending on the state where your truck is registered:

- An “implied warranty of merchantability” means that your truck is reasonably fit for the general purpose for which it was sold.
- An “implied warranty of fitness for a particular purpose” means that your truck is suitable for your special

purposes if those special purposes were specifically disclosed to DaimlerChrysler itself — not merely to the dealer — before your purchase, and DaimlerChrysler — not just the dealer — told you the truck would be suitable for that purpose.

These implied warranties are limited, to the extent allowed by law, to the time periods covered by the express written warranties contained in this booklet.

If you use your truck primarily for business or commercial purposes, then these implied warranties do not apply and DaimlerChrysler completely disclaims them to the extent allowed by law. And the implied warranty of fitness for a particular purpose does not apply if your truck is used for racing, even if the truck is equipped for racing.

**Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.**

## 2. What's Covered Under DaimlerChrysler's Warranties

### 2.1 Basic Limited Warranty

#### A. What's Covered at No Cost to You

The Basic Limited Warranty covers the cost of all parts and labor needed to repair any defective item on your truck supplied by DaimlerChrysler Corporation that is defective in material, workmanship or factory preparation. There is no list of covered parts since the only exception is tires.

You pay nothing for these repairs. These warranty repairs or adjustments — including all parts and labor connected with them — will be made by your dealer at no charge, using new or remanufactured parts.

#### B. Items Covered by Other Warranties

The following are covered by separate warranties offered by their makers. They are **not covered** by the Basic Limited Warranty:

- tires; or
- items added or changed after the truck left DaimlerChrysler Corporation's manufacturing plant, such as accessories or protection products, or items changed because of customization or van conversion.

Be sure you get a copy of any warranty that applies to these items from your dealer, or from the maker of the product. You can find the tire warranty statements in your Owner's Literature Package.

## WHAT'S COVERED UNDER DAIMLERCHRYSLER'S WARRANTIES

### C. Towing Costs Are Covered Under Certain Circumstances

The Basic Limited Warranty covers the cost of towing your truck to the nearest Chrysler, Dodge or Jeep dealer if your truck can't be driven because a covered part has failed.

### D. When It Begins

The Basic Limited Warranty begins on either of the following dates, whichever is earlier:

- the date you take delivery of the truck; or
- the date when the truck was first put into service — for example, as a dealer “demo” or as a DaimlerChrysler Corporation company truck.

### E. When It Ends

The Basic Limited Warranty lasts for 36 months from the date it begins or for 36,000 miles on the odometer, whichever occurs first. But the following items are covered only for 12 months or for 12,000 miles on the odometer, whichever occurs first:

- brakes (rotors, pads, linings, and drums);
- wiper blades;
- clutch discs; and
- windshield and rear window.

## WHAT'S COVERED UNDER DAIMLERCHRYSLER'S WARRANTIES

### F. Registration and Operation Requirements

The Basic Limited Warranty covers your truck only if:

- it was built for sale in the U.S.;
- it's registered in the U.S.;
- it's driven mainly in the U.S. or Canada; and
- it's operated and maintained in the manner described in your Owner's Manual.

This policy does not apply to trucks that have received authorization for export from DaimlerChrysler. Dealers may not give authorization for export. You should consult an authorized dealer to determine this truck's warranty coverage if you have any questions.

This policy does not apply to trucks registered to U.S. government officials or military personnel on assignment outside of the United States.

### G. If Your Truck Leaves the United States (We Include U.S. Possessions and Territories as Part of the United States for Warranty Purposes):

**EXCEPT WHERE SPECIFICALLY REQUIRED BY LAW, THERE IS NO WARRANTY COVERAGE ON THIS TRUCK IF IT IS SOLD IN OR REGISTERED IN COUNTRIES OTHER THAN THE UNITED STATES.**

## 2.2 Powertrain Limited Warranty

### A. What's Covered:

The Powertrain Warranty covers the cost of all parts and labor needed (less a \$100 deductible per repair visit at the end of the 3 Year/36,000 Mile Basic Limited Warranty) to repair a defective powertrain component listed in section 2.2.F

## WHAT'S COVERED UNDER DAIMLERCHRYSLER'S WARRANTIES

below on your truck supplied by DaimlerChrysler Corporation that is defective in material, workmanship or factory preparation.

### **B. Towing Costs Are Covered**

The Powertrain Warranty covers the cost of towing your truck to the nearest Chrysler, Dodge or Jeep dealer if your truck can't be driven because a covered part has failed.

### **C. When It Begins**

The Powertrain Warranty begins at the end of the Basic Limited Warranty, on either of the following dates, whichever is earlier:

- the date your truck has been in service for more than 36 months; or

- the date you've put more than 36,000 miles on the odometer.

### **D. When It Ends**

The Powertrain Warranty lasts for 7 years from the date your truck has been in-service or 70,000 miles on the odometer, whichever occurs first

### **E. Some Commercial Vehicles Are Excluded:**

Vehicles placed in Police, Taxi, Limousine, Postal or Ambulance service are excluded from the 7 Year/70,000 Mile Powertrain Limited Warranty and are covered only under the 3 Year/36,000 Mile Basic Limited Warranty.



**F. Parts Covered:**

The Powertrain Warranty covers these parts and components of your truck's powertrain:

**Gasoline Engine:** cylinder block and all internal parts; cylinder head assemblies; timing case, timing chain, timing belt, gears and sprockets; vibration damper; oil pump; water pump and housing; intake and exhaust manifolds; flywheel with starter ring gear; core plugs; valve covers; oil pan; turbocharger housing and internal parts; turbocharger wastegate actuator; supercharger; serpentine belt tensioner; seals and gaskets for listed components only.

**Rear Wheel Drive:** rear axle housing and all internal parts; axle shafts; axle shaft bearings; drive shaft assemblies; drive shaft center bearings; universal joints and yokes; seals and gaskets for listed components only.

**Diesel Engine:** cylinder block and all internal parts; cylinder head assemblies; core plugs; fuel injection pump and injectors; intake and exhaust manifolds; oil pan; oil pump; timing gear drive belts and/or chains and cover; turbocharger housing and internal parts; valve covers; water pump and housing; seals and gaskets for listed components only.

**Transmission:** transmission case and all internal parts; torque converter; drive/flex plate; transmission range switch; transmission control module; bell housing; oil pan; seals and gaskets for listed components only.

NOTE: MANUAL TRANSMISSION CLUTCH PARTS ARE NOT COVERED AT ANY TIME.

## WHAT'S COVERED UNDER DAIMLERCHRYSLER'S WARRANTIES

**Four-Wheel Drive (4X4):** transfer case and all internal parts; transfer case control module and shift mode motor assembly; axle housing and all internal parts; axle shafts; axle shaft bearings; drive shafts assemblies (front and rear); drive shaft center bearings; universal joints and yokes; disconnect housing assembly; seals and gaskets for the listed components only.

### 2.3 Cummins Diesel Engine Limited Warranty

#### A. When It Begins

If your truck is equipped with a Cummins Diesel Engine, the Cummins Diesel Engine Limited Warranty begins at the end of the 3/36 Basic Limited Warranty period, and covers the cost of repairing those parts of your truck engine listed in Section 2.3.B that are defective in materials, workmanship, or factory preparation.

#### B. Parts Covered for 7 Years or 100,000 Miles

In trucks equipped with a Cummins Diesel Engine, **ONLY** the following engine parts and components are covered for 7 years or 100,000 miles, whichever occurs first:

- cylinder block and all internal parts
- cylinder head assemblies
- core plugs
- fuel injection pump & injectors
- gaskets and seals for listed components
- intake and exhaust manifold
- oil pan
- oil pump
- timing gear drive belts and/or chains and cover

## WHAT'S COVERED UNDER DAIMLERCHRYSLER'S WARRANTIES

- turbocharger housing and internal parts
- valve covers
- water pump and housing

A \$100 deductible per repair visit applies after your truck has been in use for 5 years, regardless of mileage.

### 2.4 Corrosion Warranty

#### A. Description of Coverage

This warranty covers the cost of all parts and labor needed to repair or replace any sheet metal panels that get holes from rust or other corrosion. If a hole occurs because of something other than corrosion, this warranty does not apply. Cosmetic or surface corrosion — resulting, for example,

from stone chips or scratches in the paint — is not covered. For more details on what isn't covered by this warranty, see 3.6.

#### B. How Long It Lasts

This warranty starts when your Basic Limited Warranty begins under 2.1(D).

This warranty has two time-and-mileage limits:

- For sheet metal panels, the limit is 36 months, with no mileage limit.
- For an outer-body sheet metal panel — one that is finish-painted and that someone can see when walking around the truck — the limits are 5 years or 100,000 miles on the odometer, whichever occurs first.

## 3. What's Not Covered

### 3.1 Modifications Not Covered

#### A. Some Modifications Don't Void the Warranties But Aren't Covered

Certain changes that you might make to your truck do not, by themselves, void the warranties described in this booklet. Examples of some of these changes are:

- installing non-DaimlerChrysler Motors Company LLC ("DaimlerChrysler") parts, components, or equipment (such as a non-DaimlerChrysler radio or speed control); and
- using special non-DaimlerChrysler materials or additives.

But your warranties don't cover any part that DaimlerChrysler didn't supply or is not certified for use on your truck. Nor do they cover the costs of any repairs or adjustments that might be caused or needed because of the installation or use of non-DaimlerChrysler parts, components, equipment, materials, or additives.

Performance or racing parts are considered to be non-DaimlerChrysler parts. Repairs or adjustments caused by their use are not covered under your warranties.

Examples of the types of alterations not covered are:

- installing accessories — except for genuine DaimlerChrysler / MOPAR accessories installed by an authorized Chrysler, Dodge or Jeep dealer;
- applying rustproofing or other protection products; or

- using any refrigerant that DaimlerChrysler or DaimlerChrysler Corporation has not approved.

## **B. Modifications That WILL Void Your Warranties**

These actions will void your warranties:

- disconnecting, tampering with, or altering the odometer will void your warranties, unless your repairing technician follows the legal requirements for repairing or replacing odometers; or
- attaching any device that disconnects the odometer will also void your warranties.

## **3.2 Environmental Factors Not Covered**

Your warranties don't cover damage caused by environmental factors such as airborne fallout, chemicals, tree sap, salt, ocean spray, acid rain, and road hazards. Nor do your warranties cover damage caused by hailstorms, windstorms, tornadoes, sandstorms, lightning, floods, and earthquakes.

Your warranties do not cover conditions resulting from anything impacting the truck. This includes cracks and chips in glass, scratches and chips in painted surfaces, or damage from collision.

## **3.3 Maintenance Costs Not Covered**

Your warranties don't cover the costs of repairing damage caused by poor or improper maintenance. Nor do they cover damage caused by the use of contaminated fuels, or by the use of fuels, oils, lubricants,

## WHAT'S NOT COVERED

cleaners or fluids other than those recommended in your Owner's Manual.

The warranties don't cover the costs of your truck's normal or scheduled maintenance — the parts and services that all trucks routinely need. Some of these parts and services, which your warranties don't cover, include:

- lubrication;
- engine tune-ups;
- replacing filters, coolant, spark plugs, bulbs, or fuses (unless those costs result from a covered repair);
- cleaning and polishing; and
- replacing worn wiper blades, worn brake pads and linings, or clutch linings.

### **3.4 Incidental and Consequential Damages Not Covered**

**Your warranties don't cover any incidental or consequential damages connected with your truck's failure, either while under warranty or afterward.**

Examples of such damages include:

- lost time;
- inconvenience;
- the loss of the use of your truck;
- the cost of rental trucks, gasoline, telephone, travel, or lodging;
- the loss of personal or commercial property; and
- the loss of revenue.

**Some states don't allow incidental or consequential damages to be excluded or limited, so this exclusion may not apply to you.**

### **3.5 Racing Not Covered**

Your warranties don't cover the costs of repairing damage or conditions caused by racing, nor do they cover the repair of any defects that are found as the result of participating in a racing event.

### **3.6 Certain Kinds of Corrosion Not Covered**

Your warranties don't cover the following:

- corrosion caused by accident, damage, abuse, or truck alteration;

- surface corrosion caused by such things as industrial fallout, sand, salt, hail, and stones;
- corrosion caused by the extensive or abnormal transport of caustic materials like chemicals, acids, and fertilizers; and
- corrosion of special bodies, body conversions, or equipment not made or supplied by DaimlerChrysler Corporation or DaimlerChrysler.

### **3.7 Other Exclusions**

Your warranties don't cover the costs of repairing damage or conditions caused by any of the following:

- fire or accident;
- abuse or negligence;
- misuse — for example, driving over curbs or overloading;

- tampering with the emission systems, or with a part that could affect the emission systems;
- use of used parts, even if they were originally supplied by DaimlerChrysler (however, authorized DaimlerChrysler or MOPAR remanufactured parts are covered);
- windshield or rear window damage from external objects;
- any changes made to your truck that don't comply with DaimlerChrysler Corporation specifications; or
- using any fluid that doesn't meet the minimum recommendations in your Owner's Manual.

### 3.8 Total Loss, Salvage, Junk, or Scrap Trucks Not Covered

A truck has no warranty coverage of any kind if:

- the truck is declared to be a total loss by an insurance company;
- the truck is rebuilt after being declared to be a total loss by an insurance company; or
- the truck is issued a certificate of title indicating that it is designated as “salvage,” “junk,” “rebuilt,” “scrap,” or some similar word.

DaimlerChrysler will deny warranty coverage without notice if it learns that a truck is ineligible for coverage for any of these reasons.



### 3.9 Restricted Warranty

Your warranties can also be restricted by [DaimlerChrysler](#). [DaimlerChrysler](#) may restrict the warranty on your truck if the truck is not properly maintained, or if the truck is abused or neglected, and the abuse or neglect interferes with the proper functioning of the truck. If the warranty is restricted, coverage may be denied or subject to approval by [DaimlerChrysler](#) before covered repairs are performed.

## 4. Other Terms of Your Warranties

### 4.1 Exchanged Parts May Be Used in Warranty Repairs

In the interest of customer satisfaction, DaimlerChrysler Motors Company LLC ("DaimlerChrysler") may offer exchange service on some truck parts. This service is intended to reduce the amount of time your truck is not available for your use because of repairs. Parts used in exchange service may be new, remanufactured, reconditioned, or repaired, depending on the part involved.

All exchange parts that might be used meet Daimler-Chrysler Corporation standards, and have the same warranties as new parts.

Examples of the kinds of parts that might be serviced in this way are:

- engine assemblies;
- transmission assemblies;
- instrument cluster assemblies;
- radios, tape and CD players;
- speedometers; and
- powertrain control modules.

To help control suspected ozone-depleting agents, the EPA requires the capture, purification, and reuse of automotive air-conditioning refrigerant gases. As a result, a repair to the sealed portion of your air-conditioning system may involve the installation of purified reclaimed refrigerant.

## 4.2 Pre-Delivery Service

A defect in or damage to the mechanical, electrical, sheet-metal, paint, trim, and other components of your truck may have occurred at the factory or while it was being shipped to the dealer.

Such a defect or damage is usually detected and corrected at the factory. In addition, dealers must inspect each truck before delivery. They repair any defects or damage detected before the truck is delivered to you.

## 4.3 Production Changes

DaimlerChrysler Corporation, DaimlerChrysler and its dealers reserve the right to make changes in trucks built or sold by them at any time without incurring any obligation to make the same or similar changes on trucks previously built or sold.

## 4.4 Governing Law and Other Terms

All of the warranties, except for the Federal Emissions and noise warranty and the California Emissions warranties, are made under Michigan law, and Michigan law will be used to interpret them. Except to the extent allowed by law, punitive, exemplary or multiple damages may not be recovered. No person, including [DaimlerChrysler](#) employees or dealers may modify or waive any part of these warranties.

## 5. Emission Warranties Required By Law

### 5.1 Federal Emission Warranty - Light Duty Truck

#### A. Parts Covered for 2 Years or 24,000 Miles

Federal law requires DaimlerChrysler Motors Company LLC ("DaimlerChrysler") to warrant the following emissions parts for 2 years or 24,000 miles, whichever occurs first. DaimlerChrysler covers all of these parts under the Basic Limited Warranty for 3 years or 36,000 miles, whichever occurs first.

- Air system controls;
- distributor and its components;

- electronic fuel injection system, including injector;
- evaporative-emission canister and controls;
- exhaust manifold;
- exhaust gas recirculation valve and control system;
- exhaust pipes (between exhaust manifold and catalyst);
- fuel cap and tank assembly, pump, and fuel lines;
- ignition coil and ignition module;
- intake manifold;
- on-board diagnostic-system components;
- oxygen sensors;
- positive crankcase-ventilation (PCV) valve or orifice;
- secondary ignition wires;
- spark plugs;

- throttle body;
- transmission-control module;
- vacuum hoses, clamps, and fittings, as well as tubing used for these components;
- vacuum, temperature, altitude, speed, time-sensitive valves, sensors, and switches used in these components and systems.

### **B. Parts Covered for 8 years or 80,000 miles**

If your truck has one of the following parts, this Federal Emission Warranty covers that part for a period of 8 years or 80,000 miles, whichever occurs first.

These limits are counted from the time when your Basic Limited Warranty begins under 2.1(D). The covered parts are:

- catalytic converter; and
- powertrain control module.

### **C. Additional Emission Warranties**

If your truck is equipped with a California Certified Emission Control System and is registered in California, Massachusetts, Maine or Vermont, the California Emission Warranty — described in Section 5.4 — also applies.

## **5.2 Emission Performance Warranty**

This warranty supplements the federal warranty under 5.1. It lasts for 2 years or 24,000 miles on the odometer, whichever occurs first. If your truck has one of the following parts, catalytic converter and powertrain control module, this Federal Emission Warranty covers that part for a period of 8 years or 80,000 miles, whichever occurs first. These limits are counted from the time when your Basic Limited Warranty begins under 2.1(D). The

Emission Performance Warranty covers the cost of repairing or adjusting any components or parts that might be needed for your truck to pass Federal Emission Standards for a federally approved state or local emissions test, but only if:

- your truck has failed a federally approved state or local emissions test;
- your truck has been maintained and operated properly up until it fails such a test; and
- you face a real penalty — for example, a fine or the loss of the use of your truck — because the truck has failed the test.

Section 6.3 explains how to get service under this warranty.

### 5.3 Federal Emission Warranty - Heavy Duty Truck

#### A. Parts Covered for 5 Years or 50,000 Miles

Heavy duty trucks are trucks over 10,000 GVW (designated by an "M" in the 4th position of the truck identification number); or any truck equipped with a heavy duty gasoline or diesel engine (designated by a "5, 6, 7 or W" in the 8th position of the truck identification number).

Federal law requires DaimlerChrysler to warrant the following emissions parts for 5 years or 50,000 miles, whichever occurs first.

- Air system controls;
- catalytic converter;

- distributor and its components;
- electronic fuel injection system, including injector;
- evaporative-emission canister and controls;
- exhaust manifold;
- exhaust gas recirculation valve and control system;
- exhaust pipes (between exhaust manifold and catalyst);
- fuel cap and tank assembly, pump, and fuel lines;
- ignition coil and ignition module;
- intake manifold;
- on-board diagnostic-system components;
- oxygen sensors;
- positive crankcase-ventilation (PCV) valve or orifice;

- powertrain control module;
- secondary ignition wires;
- spark plugs;
- throttle body;
- transmission-control module;
- vacuum hoses, clamps, and fittings, as well as tubing used for these components;
- vacuum, temperature, altitude, speed, time-sensitive valves, sensors, and switches used in these components and systems.

### **B. Parts Covered for 5 Years or 100,000 Miles**

Diesel equipped heavy duty trucks, as described in 5.3 (A), have a separate diesel engine Emission Warranty which covers the following items for 5 years or 100,000 miles. These limits are counted from the time when your Basic Limited Warranty begins under 2.1 (D). The covered parts are:

- exhaust manifold
- fuel injection system
- injector
- intake manifold, and
- turbocharger.

NOTE: The Performance Warranty 5.2 does not apply to heavy duty cycle engine equipped trucks.

### **5.4 California Emission Warranty**

#### **Light/Medium Duty Trucks Equipped With Gasoline Engines**

##### **Your Warranty Rights and Obligations (Applies Only to Trucks Certified for Sale and Registered in the State of California)**

The California Air Resources Board is pleased to explain the emission control system warranty on your 2003 model truck. In California, new motor trucks must be designed, built and equipped to meet the State's stringent anti-smog standards. DaimlerChrysler Motors Company LLC ("DaimlerChrysler") must warrant the emission control system on your truck for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your truck.



Your emission control system may include parts such as the fuel-injection system, the ignition system, catalytic converter, and powertrain control module. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, DaimlerChrysler will repair your truck at no cost to you, including diagnosis, parts and labor.

### **MANUFACTURER'S WARRANTY COVERAGE**

#### **For 3 years or 50,000 miles, whichever first occurs:**

1. If your truck fails a Smog Check inspection, all necessary repairs and adjustments will be made by DaimlerChrysler to ensure that your truck passes the

inspection. This is your emission control system **PERFORMANCE WARRANTY**.

2. If any emission-related part on your truck is defective, the part will be repaired or replaced by DaimlerChrysler. This is your short-term emission control system **DEFECTS WARRANTY**.

#### **For 7 years or 70,000 miles, whichever first occurs:**

1. If an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by DaimlerChrysler. This is your long-term emission control system **DEFECTS WARRANTY**.

### 5.4 California Emission Warranty Contd. Owner's Warranty Responsibilities:

- As the truck owner, you are responsible for the performance of the **required maintenance listed in your owner's manual**. DaimlerChrysler recommends that you retain all receipts covering maintenance on your truck, but DaimlerChrysler cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.
- You are responsible for presenting your truck to a Chrysler, Dodge or Jeep dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed **30 days**.
- As the truck owner, you should also be aware that DaimlerChrysler may deny your warranty coverage if

your truck or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact the DaimlerChrysler National Customer Relations at (800) 992-1997 or the California Air Resources Board at PO Box 8001, El Monte, CA 91734-8001.

#### **A. Parts and Performance Covered for 3 Years or 50,000 Miles, Whichever Occurs First**

California law requires DaimlerChrysler to warrant that if any emission-related part on your truck is defective, DaimlerChrysler will repair or replace the part. The repair or replacement will be made at no charge to you for diagnosis, parts or labor. Any other parts damaged by the failure of a defective part will also be repaired or replaced.

#### 5.4 California Emission Warranty Contd.

In addition, if your truck fails a smog check inspection, DaimlerChrysler will make all necessary repairs and adjustments to ensure that your truck passes the inspection.

Your emission control system may include parts such as the fuel injection system, ignition system, catalytic converter and powertrain control module. Also included may be hoses, belts, connectors and other emission-related assemblies.

#### B. Parts Covered for 7 Years or 70,000 Miles,

##### Whichever Occurs First

DaimlerChrysler also warrants that every part listed below — if installed as original equipment — is free from defects. These parts are:

- ABS control module - 8.0L EWA
- exhaust manifold - 8.0L EWA
- fuel injector - 5.7L EZA
- fuel pressure reg/fuel filter - 3.7 EKG, 4.7L EVA, 8.0L EWA
- fuel pump - 5.7L EZA, 5.9L EML, 8.0L EWA
- fuel tank
- fuel tank assembly - 5.7L EZA
- intake manifold - 5.7L EZA, 5.9L EML, 8.0L EWA
- throttle body - 5.7L EZA

Where parts are scheduled for replacement as required maintenance, this warranty applies until the first scheduled maintenance point listed in the owner's manual.

**5.4 California Emission Warranty Contd.**

**C. Parts Covered for 8 Years or 80,000 Miles,  
Whichever Occurs First**

(See Federal Emission Warranty 5.1.B).

- catalytic converter
- powertrain control module

**D. Getting Service Under This Warranty**

Section 6.4 explains how to get service under this warranty.

**Diesel Engine Medium Duty Trucks**

**Products Warranted**

This Emission Control System Warranty applies to Diesel Engine Medium Duty Trucks certified with the California Air Resources Board beginning with the 2003 model year, marketed by DaimlerChrysler, and registered in California for use in Medium Duty Vehicle applications.

**Your Warranty Rights and Obligations**

The California Air Resources Board and DaimlerChrysler Corporation, are pleased to explain the emission control system warranty on your 2003 truck. In California, new motor vehicles, must be designed, built, and equipped to meet the State's stringent anti-smog standards.

DaimlerChrysler must warrant the emission control system on your truck for the periods of time listed below provided there has been no abuse, neglect or improper maintenance on your truck.

Your emission control system may include parts such as the fuel injection system and engine electronic control module. Also included may be hoses, connectors and other emission-related assemblies.

Where a warrantable condition exists, DaimlerChrysler will repair your truck at no cost to you including diagnosis, parts and labor.

**MANUFACTURER'S WARRANTY COVERAGE****For 5 years or 100,000 miles, whichever first occurs:**

1. If an emission-related part on your truck is defective, the part will be repaired or replaced by DaimlerChrysler. This is your **SHORT-TERM EMISSION CONTROL SYSTEM DEFECTS WARRANTY**.

**For 7 years or 70,000 miles, whichever first occurs:**

1. Where a warrantable condition exists on a long-term emission-related part, DaimlerChrysler will repair your truck at no cost to you including diagnosis, parts and labor. This is your **LONG-TERM EMISSION CONTROL SYSTEM DEFECTS WARRANTY**.

**5.4 California Emission Warranty Contd.****OWNER'S WARRANTY RESPONSIBILITIES:**

As the truck owner, you are responsible for the performance of the **required maintenance listed in your owner's manual**. DaimlerChrysler recommends that you retain all receipts covering maintenance on your truck, but DaimlerChrysler cannot deny warranty **solely** for the lack of receipts or for your failure to substantiate the performance of all scheduled maintenance.

You are responsible for presenting your truck to a Chrysler, Dodge or Jeep dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed **30 days**.

As the truck owner, you should also be aware that DaimlerChrysler may deny you warranty coverage if your truck or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

### 5.4 California Emission Warranty Contd.

If you have any questions regarding your warranty rights, and responsibilities, you should contact the DaimlerChrysler National Customer Relations at (800) 992-1997 or the California Air Resources Board at PO Box 8001, El Monte, CA 91734-8001.

A warranted part which is scheduled for replacement as required maintenance is warranted up to the first scheduled replacement point.

Prior to the expiration of the applicable warranty, Owner must give notice of any warranted emission control failure to an authorized Chrysler, Dodge or Jeep dealer and deliver the truck to such facility for repair.

Owner is responsible for incidental costs such as: communication expenses, meals, lodging incurred by Owner or employee of Owner as a result of a Warrantable Condition.

Owner is responsible for "downtime" expenses, cargo damage, fines, all applicable taxes, all business costs, and other losses resulting from a warrantable condition.

### Coverage

#### LONG-TERM EMISSION-RELATED PARTS:

**Intake Manifold**

**Turbocharger**

Charge Air Cooler

**Fuel System**

**Oxidation Catalyst**

Fuel Pump

Injectors

**Electronic Control Module**

#### SHORT-TERM EMISSION-RELATED PARTS:

A warranted part is any part which can affect emissions.

### Replacement Parts

DaimlerChrysler recommends that any service parts used for maintenance, repair or replacement of emission control systems be new, genuine DaimlerChrysler / MOPAR or DaimlerChrysler / MOPAR approved rebuilt parts and assemblies, and that the truck be serviced by an authorized

**5.4 California Emission Warranty Contd.**

Chrysler, Dodge or Jeep dealer. The owner may elect to have maintenance, replacement or repair of the emission control parts performed by a facility other than an authorized Chrysler, Dodge or Jeep dealer and may elect to use parts other than new genuine DaimlerChrysler / MOPAR or DaimlerChrysler / MOPAR approved rebuilt parts and assemblies for such maintenance, replacement or repair; however, the cost of such service or parts and subsequent failures resulting from such service or parts will not be covered under this emission control system warranty, except for Emergency Repairs as described below.

**DaimlerChrysler Motors Company LLC's Responsibilities**

The warranty coverage begins when the truck is delivered to the ultimate purchaser.

Repairs and service will be performed by any authorized Chrysler, Dodge or Jeep dealer using new, genuine DaimlerChrysler / MOPAR or DaimlerChrysler / MOPAR approved rebuilt parts and assemblies. DaimlerChrysler will repair any of the emission control parts found by DaimlerChrysler to be defective without charge for parts or labor (including diagnosis which results in determination that there has been a failure of a warranted emission control part).

**Emergency Repairs**

In the case of an emergency where an authorized Chrysler, Dodge or Jeep dealer is not available, repairs may be performed by any available repair location or by any individual using any replacement parts. A part not being available within 30 days or a repair not being complete within 30 days constitutes an emergency. DaimlerChrysler will reimburse the owner for expenses (including diagnosis), not to exceed the manufacturer's

### 5.4 California Emission Warranty Contd.

suggested retail price for all warranted parts replaced and labor charges based on the manufacturer's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate. Replaced parts and paid invoices must be presented to the DaimlerChrysler Customer Center as a condition of reimbursement for emergency repairs not performed by a Chrysler, Dodge or Jeep authorized dealer.

### Warranty Limitations

DaimlerChrysler is not responsible for failures or damage resulting from what DaimlerChrysler determines to be abuse or neglect, including, but not limited to: operation without adequate coolants or lubricants; overfueling; overspeeding; lack of maintenance of cooling, lubricating or intake systems; improper storage, starting, warm-up, run-in or shut down practices; unauthorized modifica-

tions to the engine. DaimlerChrysler is also not responsible for failures caused by incorrect oil or fuel or by water, dirt or other contaminants in the fuel or oil.

DaimlerChrysler is not responsible for failures resulting from improper repair or the use of parts which are not genuine DaimlerChrysler / MOPAR or DaimlerChrysler / MOPAR approved parts.

DaimlerChrysler is not responsible for the material and labor costs of emission control parts and assemblies replaced during Scheduled Maintenance of the truck as specified in the Owner's Manual.

**THIS WARRANTY, TOGETHER WITH THE EXPRESS COMMERCIAL WARRANTIES ARE THE SOLE AND EXCLUSIVE WARRANTIES MADE BY DAIMLERCHRYSLER. THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**



## 5.5 Noise Emission Warranty - Heavy Duty Truck

### A. Description of Coverage

DaimlerChrysler warrants that this vehicle as manufactured by DaimlerChrysler Corporation, was designed, built and equipped to conform to all applicable U.S. EPA Noise Control Regulations at the time it left DaimlerChrysler Corporation's control.

This warranty covers this vehicle as designed, built and equipped by DaimlerChrysler Corporation, and is not limited to any particular part, component or system of the vehicle manufactured by DaimlerChrysler Corporation. Defects in design, assembly or in any part, component or system of the vehicle as manufactured by DaimlerChrysler Corporation, which, at the time it left DaimlerChrysler Corporation's control, caused noise emissions to exceed Federal standards, are covered by this warranty for the life of the vehicle.

### B. Products Warranted

All vehicles built over 10,000 lbs. Gross Vehicle Weight Rating and manufactured for sale and use in the United States are required to comply with the Federal Government's Exterior Noise Regulations. These vehicles can be identified by the Noise Emission Control Label located in the operator's compartment.

#### Vehicle Noise Emission Control Information

Date of Vehicle Manufacture

**This vehicle conforms to U.S. EPA regulations for noise emission applicable to medium and heavy duty trucks.**

**The following acts or the causing thereof by any person are prohibited by the Noise Control Act of 1972: (A) the removal or rendering inoperative, other than for purposes of maintenance, repair, or replacement, of any noise control device or element of design (listed in the Owner's Manual) incorporated into this vehicle in compliance with the Noise Control Act (B) the use of this vehicle after such device or element of design has been removed or rendered inoperative.**

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### **C. Tampering with Noise Control System Prohibited**

Federal law prohibits the following acts or the causing thereof:

- the removal or rendering inoperative by any person, other than for purposes of maintenance, repair, or replacement, of any device or element of design incorporated into any new vehicle for the purpose of noise control prior to its sale or delivery to the ultimate purchaser or while it is in use; or
- the use of the vehicle after such device or element of design has been removed or rendered inoperative by any person.

Among those acts presumed to constitute tampering are the acts listed below:

#### **AIR CLEANER**

- removal of the air cleaner;
- inverting the air cleaner lid; or
- removal of the air ducting.

#### **AIR INJECTION SYSTEM**

- removal of the air pump filter canister or canister lid;
- removal of the air pump filter elements from the canister; or
- disconnection, removal, or plugging of any hose or tube of the air injection system.

**EXHAUST SYSTEM**

- removal or rendering inoperative exhaust system components including the muffler or tailpipe.

**ENGINE COOLING SYSTEM**

- removal or rendering inoperative the fan clutch; or
- removal of the fan shroud.

## 6. How to Get Warranty Service

### 6.1 Where to Take Your Truck

**A. In the United States (We Include U.S. Possessions and Territories as Part of the United States for Warranty Purposes):**

Warranty service must be done by an authorized Chrysler, Dodge or Jeep dealer. We strongly recommend that you take your truck to your Selling Dealer. They know you and your truck best, and are most concerned that you get prompt and high quality service. If you move within the United States, warranty service may be requested from any authorized Chrysler, Dodge or Jeep dealer.

**B. In Canada and Mexico:**

If you are traveling temporarily in Canada or Mexico, and your truck remains registered in the United States, your DaimlerChrysler warranty still applies. Service may be requested at any authorized Chrysler, Dodge or Jeep dealership.

**C. In a Foreign Country Outside of North America:**

If you are traveling temporarily outside of North America, and your truck remains registered in the United States:

- You should take your truck to an authorized Chrysler, Dodge or Jeep dealer. They should give you the same warranty service you receive in the United States.

- If the authorized dealership charges you for repairs which you feel should be covered under your warranty, please get a detailed receipt for the work done. Make sure that this receipt lists all warranty repairs and parts that were involved. (This receipt will be similar to the one used by the dealer who normally services your truck.)
- When your truck returns to the United States, contact the DaimlerChrysler Customer Assistance Center (section 7.2) for reimbursement consideration. You will normally need to provide a copy of the receipt, your truck registration and any other relevant documents.
- Reimbursement will not be considered if the truck does not return to the United States.

### **D. If You Move:**

If you move to another country, be sure to contact the DaimlerChrysler Customer Assistance Center (section 7.2) and the customs department of the destination country before you move. Vehicle importation rules vary considerably from country to country. You may be required to present documentation of your move to DaimlerChrysler in order to continue your warranty coverage. You may also be required to obtain documentation from DaimlerChrysler in order to register your truck in your new country.

### **E. Notice:**

If your truck is registered outside of the United States, and you have not followed the procedure set out above, your truck will no longer be eligible for warranty coverage of any kind. (Trucks registered to United States government officials or military personnel on assignment outside of the U.S. will continue to be covered.)

## **6.2 Emergency Warranty Repairs**

If you have an emergency and have to get a warranty repair made by someone other than an authorized Chrysler, Dodge or Jeep dealer, follow the reimbursement procedure in 6.1(C).

## **6.3 Getting Service Under the Federal Emission Performance Warranties**

### **A. What to Do**

If your truck has failed an emissions test described in 5.2:

- Take it to an authorized Chrysler, Dodge or Jeep dealer as soon as possible.
- Give the service representative the printout showing that your truck failed the test.
- If possible, bring all service receipts, maintenance logs, and records proving that your truck has been properly maintained, since you may be required to show them.

### **B. Further Steps You Can Take, and How to Get More Information**

If you think your dealer has wrongly denied you emission-warranty coverage, follow the steps described in 7.1. DaimlerChrysler will reply to you in writing within 30 days after receiving your complaint (or within the time limit required by local or state law).

If the owner is not notified within 30 days that a performance warranty claim is denied, the manufacturer must repair the truck free of charge.

If you want more information about getting service under the Federal Emission Warranty or the Performance Warranty, or if you want to report what you think is a violation of these warranties, you can contact:

Manager, Certification and Compliance  
Division (6405J), Warranty Claims  
Environmental Protection Agency  
Ariel Rios Building  
1200 Pennsylvania Avenue, NW  
Washington, D. C. 20460

## **6.4 Getting Service Under the California Emission Warranty**

### **A. What to Do If You Fail a Smog Check**

If a truck fails a state Smog Check test during the coverage period, DaimlerChrysler will repair the truck so that it will pass a State Smog Check re-test. The owner should take the truck to any authorized Chrysler, Dodge or Jeep dealer for

## HOW TO GET WARRANTY SERVICE

warranty repairs and give a copy of the failed Smog Check test report to the dealer. If the owner is not notified within 30 days that a performance warranty claim is denied, the manufacturer must repair the truck free of charge.

### **B. What to Do to Get Warranty Service**

To get warranty service -- even if you're traveling -- take your truck to any Chrysler, Dodge or Jeep dealer. (DaimlerChrysler recommends that you take your truck to a dealer who sells the same make of truck as yours.) That dealer will perform any warranty service without charging you for diagnosis, parts or labor.

### **C. Emergency Emission Warranty Service**

If you need emergency service under this warranty and a Chrysler, Dodge or Jeep dealer is not readily available, you may have your truck repaired by anyone using

any brand of repair parts. However, DaimlerChrysler Corporation recommends that you do the following before having repairs made:

- Contact the DaimlerChrysler Customer Center and ask for help with emission warranty service. (You'll find the address and telephone number of the Customer Center at 7.2.)
- The Customer Center will recommend an authorized servicing dealer or help you find a qualified independent servicing dealer.
- If you are going to have to use an independent servicing dealer, make arrangements during your first contact with the Customer Center for getting reimbursed for emergency repairs (including labor and diagnosis). You will need to get and keep the replaced parts, as well as the original invoice marked "paid".



- You should review with the Customer Center any questions you have about the emission warranty.

Reimbursement for parts will be based on DaimlerChrysler's suggested retail price. Reimbursement for labor will be based on DaimlerChrysler's recommended time allowance for the repair and on the appropriate hourly labor rate in the geographic area where you had the work done.

Before DaimlerChrysler will reimburse you for emergency repairs under this warranty, you will have to provide DaimlerChrysler with details on why the situation was an emergency and why dealer service was unavailable. Under this warranty, an emergency occurs if a part will not be available within 30 days or if a repair can't be completed within 30 days.

### **D. How to Get More Information**

If you want more information about getting service under the California Emission Warranty, you can contact one of the following:

DaimlerChrysler Motors Company LLC  
National Customer Relations  
(800) 992-1997

California Air Resources Board  
PO Box 8001  
El Monte, California 91734-8001

## 7. How to Deal with Warranty Problems

### 7.1 Steps to Take

#### A. In General

Normally, warranty problems can be resolved by your dealer's sales or service departments. That's why you should always talk to your dealer's service manager or sales manager first. But if you're not satisfied with your dealer's response to your problem, DaimlerChrysler Motors Company LLC ("DaimlerChrysler") recommends that you do the following:

**Step 1:** Discuss your problem with the owner or general manager of the dealership.

**Step 2:** If your dealership still can't resolve the problem, contact the DaimlerChrysler Customer Center. You'll find the address at 7.2.

#### B. What DaimlerChrysler Corporation Will Do

Once you have followed the two steps described in 7.1(A), a DaimlerChrysler representative at DaimlerChrysler headquarters will review your situation. If it's something that DaimlerChrysler can help you with, DaimlerChrysler will provide your dealer with all the information and assistance necessary to resolve the problem. Even if DaimlerChrysler can't help you, DaimlerChrysler will acknowledge your contact and explain DaimlerChrysler's position.

### **C. If Your Problem Still Isn't Resolved For Customers Residing in Arkansas, Idaho, Kentucky and Minnesota ONLY:**

If you can't resolve your warranty problem after following the two steps described in 7.1(A), and you live in Arkansas, Idaho, Kentucky or Minnesota ONLY, you can contact the DaimlerChrysler Motors Company LLC Customer Arbitration Process in your area.

The Process is not available for residents of other states. You may obtain a brochure describing DaimlerChrysler Motors Company LLC's Customer Arbitration Process, including an application, by calling 1-800-992-1997. This service is strictly voluntary, and you may submit your dispute directly to the Customer Arbitration Process (CAP) at no cost. The CAP is administered by an independent dispute settlement organization and may be contacted in writing at the following address:

National Center for Dispute Settlement  
DaimlerChrysler Motors Company LLC  
Customer Arbitration Process  
P.O. Box 560208  
Dallas, TX 75356-0208

The CAP reviews only truck disputes involving DaimlerChrysler Motors Company LLC ("DaimlerChrysler") Limited Warranty or a DaimlerChrysler Mopar Part Limited Warranty on a DaimlerChrysler Corporation truck. The CAP does not review disputes involving the sale of a new or used truck, personal injury/property damage claims, disputes relating to design of the truck or part, or disputes which are already the subject of litigation.

The CAP will need the following information from you: 1) Legible copies of all documents and repair orders relevant to your case, 2) Truck identification

## HOW TO DEAL WITH WARRANTY PROBLEMS

number of your truck, 3) A brief description of your unresolved concern, 4) The identity of your servicing/selling dealer, 5) The date(s) of repair(s) and mileage at the time, 6) Current mileage, and 7) A description of the action you expect to resolve your concern.

Upon receipt of your request:

- The National Center for Dispute Settlement (NCDS) will acknowledge receipt of your request, by mail, within ten (10) days, and advise you whether or not your dispute is within the jurisdiction of the Process.
- When your request is within jurisdiction NCDS will request DaimlerChrysler and the dealer to present their side of the dispute. You will receive copies of their responses.

- While your dispute is pending NCDS or DaimlerChrysler may contact you to see if your case can be settled by agreement. If a settlement is offered to you, DaimlerChrysler will ask you to sign a form that contains that settlement. Your case will then be closed. There is no requirement for you to participate in this settlement process.
- If you requested an oral hearing, a decision-maker will contact you to arrange a convenient time and place for a hearing. Usually, this will be at a dealership near you.
- If you request a documents-only review, an NCDS panel will review and decide your case. Neither you, the dealer nor DaimlerChrysler need be present.
- NCDS will send you a written Statement of Decision. This statement will include the decision, any action to be taken by the dealer or DaimlerChrysler and the time by which the action

must be taken. The decision will be binding on the dealer and DaimlerChrysler but not on you unless you accept the decision.

- If any action is required on the part of the dealer or DaimlerChrysler you will be contacted within ten (10) days after the date by which the dealer or DaimlerChrysler must act to determine whether performance has been rendered.
- The entire dispute settlement process will normally take no longer than 40 days.
- The CAP dispute settlement procedure does not take the place of any state or Federal legal remedies available to you. Whether or not you decide to submit your dispute to the Process, you are free to pursue other legal remedies.

### **D. Notice Under State Lemon Laws**

Some states have laws allowing you to get a replacement truck or a refund of the truck's purchase price under certain circumstances. These laws vary from state to state. If your state law allows, DaimlerChrysler requires that you first notify us in writing of any service difficulty that you may have experienced so that we can have a chance to make any needed repairs before you are eligible for remedies provided by these laws. In all other states, we ask that you give us written notice of any service difficulty. Send your written notice to the DaimlerChrysler Customer Center at the address in 7.2.

## 7.2 Helpful Addresses and Telephone Numbers

Here are the addresses and telephone numbers of DaimlerChrysler Motors Company LLC customer-service centers that can help you wherever you happen to be. Contact the one that covers your area:

- **In the United States:**

- **DaimlerChrysler Motors Company LLC  
Customer Center**

- P.O. Box 21-8004

- Auburn Hills, Michigan 48321-8004

- Phone: (800) 992-1997

- **In Canada:**

- **DaimlerChrysler Canada, Inc.**

- **Customer Service**

- Chrysler Centre

- P.O. Box 1621

- Windsor, Ontario N9A-4H6

- Phone: (800) 465-2001

- **In Mexico, contact the Customer Relations  
Office for Chrysler, Jeep and Dodge truck at:**

- 1240 Prolongacion Paseo de la Reforma Av.

- Santa Fe, C.P. 05109

- Deleg. Cuajimalpa, Mexico

- Phone (in Mexico): (015) 5081-7568

- Phone (outside Mexico): (800) 505-1300

- **In Puerto Rico and U.S. Virgin Islands:  
Customer Service**

- Chrysler International Services, S.A.

- Box 191857

- San Juan, Puerto Rico 00919-1857

- Phone: (787) 782-5757

- Fax: (787) 782-3345

## 8. Optional Service Contract

DaimlerChrysler [Motor Company LLC's](#) or DaimlerChrysler Service Contract [Company LLC's](#) optional service contracts offer valuable protection against repair costs when these warranties don't apply. They complement but don't replace the warranty coverages outlined in this booklet. Several plans are available, covering various time-and-mileage periods and various sets of components. (Service contracts aren't available if you live in a U.S. possession or territory.) Ask your dealer for details.

## 9. Maintenance

### 9.1 General Information

It's your responsibility to properly maintain and operate your new truck. Follow the instructions contained in the General and Scheduled Maintenance Service guidelines in your Owner's Manual. Regular, scheduled maintenance is essential to trouble-free operation. If there is a dispute between you and DaimlerChrysler Motors Company LLC ("DaimlerChrysler") concerning your maintenance of your truck, DaimlerChrysler will require you to provide proof that your vehicle was properly maintained.

For your convenience, DaimlerChrysler has prepared a Maintenance Logbook which is included in your Owner's Literature Package. You should use this Maintenance Logbook to keep track of scheduled maintenance, either by routinely having the repairs entered in your Maintenance Logbook, or by keeping

receipts or other documentation of work you've had done on your truck in your Maintenance Logbook.

### 9.2 Where to Go For Maintenance

DaimlerChrysler recommends that you return to the dealer from whom you bought your truck for all maintenance service both during and after the warranty periods. Although you can get warranty service from any dealer who sells your particular make, returning to your selling dealer will help ensure that all your service needs are met and that you're completely satisfied. The dealership technicians are specifically trained to proficiently perform maintenance and repair procedures on your DaimlerChrysler Corporation truck.

Authorized Dodge dealers will help ensure that all your service needs are met and that you're completely satisfied.

DaimlerChrysler strongly recommends you use genuine DaimlerChrysler / MOPAR parts to maintain your truck.